

Sony Professional Services Europe Authorised Service Network

COUNTRY	Page
ALGERIA.....	2
AUSTRIA.....	3
CYPRUS	4
CZECH REPUBLIC	5
DENMARK	6
FINLAND	7
FRANCE	8
GERMANY	11
GREECE	15
ITALY	18
MOROCCO	30
BENELUX	31
NORWAY	32
SOUTH AFRICA	33
SPAIN	37
SWEDEN	43
SWITZERLAND	45
TURKEY.....	46
UK	49
IRELAND.....	53

Note:

Where your product is supported by a Sony PrimeSupport contract, please contact the Helpdesk on the telephone number quoted in your contract pack or call PrimeSupport general enquiries on +44 1256 683850 in the first instance.

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ALGERIA

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
EL ARZ 8 Rue des Pyrénées El Mouradia Alger	+213 21 69 04 95	elarzcom@hotmail.com	<u>Fully supported:</u> AVPro Cam, AVPro HDCam, AVPro Med & Low, AVPro XDCAM, B&I Cam. <u>Partially supported:</u> None

Sony Professional Services Europe Authorised Service Network

AUSTRIA

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
<p>Audio Video Media Service GmbH Campus 21 Liebermannsrasse F01 102 2345 Brunn am Gebirge</p>	<p>+43 (1) 610 520</p>	<p>www.avms.at</p>	<p><u>Fully supported:</u> Audio, AVPro Cam, AVPro HDCam, AVPro Med & Low, AVPro XDCAM, B&I Cam, CCTV, Medical, Monitors, Digital Photography, Public Display, Video Conference, Projectors.</p> <p><u>Partially supported:</u> None</p>

Sony Professional Services Europe Authorised Service Network

CYPRUS

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
New Era Electronics Solutions Ltd Dramas 9 1077 Nicosia	+35722762760	www.newera.com.cy	<u>Fully supported:</u> AVPro Med & Low, AVPro XDCAM, Monitors,. <u>Partially supported:</u> None
This agent is not yet a fully accredited Sony Authorised Service Centre.			

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
GK Gogakis Electronics Ltd. P.P Germanou & Prof. Dikaiou 2414 Nicosia	+35722593259	www.gk-electronics.net	<u>Fully supported:</u> CCTV, Medical, Monitors, Digital Photography, Public Display, Video Conference, Projectors. <u>Partially supported:</u> None
This agent is not yet a fully accredited Sony Authorised Service Centre.			

Sony Professional Services Europe Authorised Service Network

CZECH REPUBLIC

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
ELVIA spol. S.r.o. Poděbradská 51 Praha 9 198 00	+420 220 311 180	www.elvia.cz	<p><u>Fully supported:</u> Audio, AVPro Cam, AVPro HDCam, AVPro Med & Low, AVPro XDCAM, B&I Cam, CCTV, Medical, Monitors, Digital Photography, Public Display, Video Conference, Projectors.</p> <p><u>Partially supported:</u> None</p>

Sony Professional Services Europe Authorised Service Network

DENMARK

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
Visual Service APS Høffdingsvej 36 DK-2500 Valby	+45 88 91 50 00	www.visual-service.dk service@visual-service.dk	<u>Fully supported:</u> AVPro Cam, AVPro HDCam, AVPro Med & Low, AVPro XDCAM, B&I Cam, Medical, Monitors, Digital Photography, Projectors. <u>Partially supported:</u> Audio, CCTV, Public Display, Video Conference,

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
Visual Service APS Jens Juulsvej 20 DK-8260 Viby J.	+45 88 91 50 00	www.visual-service.dk service@visual-service.dk	<u>Fully supported:</u> AVPro Cam, AVPro HDCam, AVPro Med & Low, AVPro XDCAM, B&I Cam, Medical, Monitors, Digital Photography, Projectors. <u>Partially supported:</u> Audio, CCTV, Public Display, Video Conference,

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FINLAND

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
Telehuolto Niinimaa Luhtimaki 2 FI 1660 Espoo	+358 93 29 40 400	www.telehuoltoniinimaa.fi	<u>Fully supported:</u> Monitors. <u>Partially supported:</u> AVPro Med & Low.

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FRANCE

PARIS

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
CONY 243 Rue Marcadet 75018 PARIS	+33 (0)1 53 06 40 00	www.cony.com	<u>Fully supported:</u> AVPro Med & Low, Digital Photography, Projectors, Monitors, B&I Cam <u>Partially supported:</u> B&I Cam, Monitors.

RUNGIS

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
LM3S Zone Silic 39 rue des Vosges 94623 RUNGIS	+33 (0)820 885 554	www.lm3s.fr	<u>Fully supported:</u> Public Display. <u>Partially supported:</u> None

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FRANCE

BOULOGNE BILLANCOURT

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
MV2B 11 rue de La Rochefoucauld 92100 BOULOGNE BILLANCOURT	+33 (0)1 46 21 64 64	mv2b@mv2b.fr	<u>Partially supported:</u> AVPro HDCam, AVPro Med & Low.

DRANCY

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
SOVEMAM 101 - 103 Rue Charles Gide 93700 DRANCY	+33 (0)1 41 50 57 70	www.sovemam.fr	<u>Fully supported:</u> Audio. <u>Partially supported:</u> AVPro Med & Low.

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FRANCE

ERAGNY

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
ALERT TECHNIK Clos des Bellevues Bât B Avenue du Gros Chêne 95610 ERAGNY	+33 (0)8 25 0155 52	www.alert-technik.com	<u>Fully supported:</u> CCTV, IP Video surveillance

RIBEAUVILLE

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
Sony France Centre de Technologie ALSACE ZA du Muelback 68150 RIBEAUVILLE	+33 (0)8 90 46 76 69	www.sony-alsace.com	<u>Fully supported:</u> Digital Photography, Medical

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GERMANY

Köln

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
AVC Audio-Video-Communication Service GmbH Emil-Hoffmann-Straße 19a 50996 Köln	+49 (0) 2236 -3838-0	www.avc.de	<u>Fully supported:</u> AVPro Cam, AVPro Med & Low, CCTV. <u>Partially supported:</u> Audio, B&I Cam, Medical, Monitors, Digital Photography, Projectors.
Can also receive none supported products for repair by different AVC Centre in Germany.			

HAMBURG

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
AVC Audio-Video-Communication Service GmbH Jenfelder Allee 80 / Eingang Wöschenhof 2 22045 Hamburg	+49 (0) 40-853999-0	www.avc.de	<u>Fully supported:</u> Audio, AVPro Cam, AVPro Med & Low, Medical, Monitors. <u>Partially supported:</u> B&I Cam, CCTV, Digital Photography, Projectors.
Can also receive none supported products for repair by different AVC Centre in Germany.			

Sony Professional Services Europe Authorised Service Network

GERMANY

HANNOVER

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
AVC Audio-Video-Communication Service GmbH Vahrenwalder Straße 221a 30165 Hannover	+49-511-676997-0	www.avc.de	<u>Fully supported:</u> Audio, AVPro Med & Low, CCTV, Medical, Monitors, Digital Photography, Projectors. <u>Partially supported:</u> AVPro Cam, B&I Cam.
Can also receive none supported products for repair by different AVC Centre in Germany.			

MÜNCHEN

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
AVC Audio-Video-Communication Service GmbH Mittenheimer Str. 62 85764 Oberschleißheim	+49-89-3750896-0	www.avc.de	<u>Fully supported:</u> B&I Cam, Monitors. <u>Partially supported:</u> Audio, AVPro Cam, AVPro Med & Low, CCTV, Medical, Digital Photography, Projectors
Can also receive none supported products for repair by different AVC Centre in Germany.			

Sony Professional Services Europe Authorised Service Network

GERMANY

BERLIN

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
AVC Audio-Video-Communication Service GmbH Am Studio 20d 12489 Berlin	+49-30-6781788-0	www.avc.de	<u>Partially supported:</u> Audio, AVPro Cam, AVPro Med & Low, B&I Cam, CCTV, Medical, Monitors, Digital Photography, Projectors.
Can also receive none supported products for repair by different AVC Centre in Germany.			

STUTTGART

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
AVC Audio-Video-Communication Service GmbH Höhenstraße 24 (Eingang Schaflandstr.) 70736 Fellbach	+49-711-658528-0	www.avc.de	<u>Partially supported:</u> Audio, AVPro Cam, AVPro Med & Low, B&I Cam, CCTV, Medical, Monitors, Digital Photography, Projectors.
Can also receive none supported products for repair by different AVC Centre in Germany.			

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GERMANY

OBERHAUSEN

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
Technik - Rat & Hilfe GmbH Zum Eisenhammer 1B 46049 Oberhausen	+49 (0) 1805-252586	www.trh.de info@trh.de	<u>Fully supported:</u> Public Display. <u>Partially supported:</u> None

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GREECE

Athens

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
Nea Technologia Galaxia 4 117 45 Athens	+302109210800	www.avidex.gr	Fully supported: CCTV, Medical, Digital Photography. Partially supported: None
This agent is not yet a fully accredited Sony Authorised Service Centre.			

BRILISIA

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
Technologica L. Pentelis 11-13 152 35 Brilisia	+302106017620	www.technologica.gr	Fully supported: AVPro Cam, AVPro HDCam, AVPro Med & Low, AVPro XDCAM, B&I Cam, CCTV, Medical, Monitors, Digital Photography, Public Display, Video Conference, Projectors. Partially supported: None
This agent is not yet a fully accredited Sony Authorised Service Centre.			

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GREECE

IRAKLIO

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
Tzanidakis G. Georgiadi 48 713 05 Iraklio	+302810322744	www.tzanidakis.gr	<u>Fully supported:</u> AVPro Cam, CCTV, Medical, Monitors, Digital Photography, Video Conference, Projectors. <u>Partially supported:</u> None
This agent is not yet a fully accredited Sony Authorised Service Centre.			

N IONIA

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
General System Design Afroditi 55-57 142 35 N Ionia	+302102715916		<u>Fully supported:</u> AVPro Cam, AVPro HDCam, AVPro Med & Low, AVPro XDCAM, B&I Cam, Monitors. <u>Partially supported:</u> None
This agent is not yet a fully accredited Sony Authorised Service Centre.			

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GREECE

THESSALONIKI

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
Adel Tech S.A Sporadon 9 546 46 Thessaloniki	+302310422321	www.adeltech.gr	<p><u>Fully supported:</u> AVPro Cam, AVPro HDCam, AVPro Med & Low, AVPro XDCAM, B&I Cam, CCTV, Medical, Monitors, Digital Photography, Public Display, Video Conference, Projectors.</p> <p><u>Partially supported:</u> None</p>
This agent is not yet a fully accredited Sony Authorised Service Centre.			

Sony Professional Services Europe Authorised Service Network

ITALY

ANCONA

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
TECNOVIDEO di Belvederesi s.n.c. Via B. Buozzi 29 60131 AN	+39 0 71 285 5188	tecnovideo@tecnovideo.191.it	<p><u>Fully supported:</u> Audio, AVPro Cam, AVPro HDCam, AVPro Med & Low, CCTV, Medical, Monitors, Digital Photography, Public Display, Projectors.</p> <p><u>Partially supported:</u> AVPro XDCAM, B&I Cam, Video Conference.</p>

BARI

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
SIEL Via Alberotanza 33 70125 BA	+39 0 80 501 0547	giuseppe.palladino@sielnet.it	<p><u>Fully supported:</u> Audio, AVPro Cam, AVPro HDCam, AVPro Med & Low, CCTV, Medical, Monitors, Digital Photography, Public Display, Projectors.</p> <p><u>Partially supported:</u> AVPro XDCAM, B&I Cam, Video Conference.</p>

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BOLOGNA

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
R.EL. s.n.c. di Bonvicini Claudio & C. Via Giorgione 20 40133 BO	+39 0 51 389 870 / 389 874	relbologna@email.it	<p><u>Fully supported:</u> Audio, AVPro Cam, AVPro HDCam, AVPro Med & Low, CCTV, Medical, Monitors, Digital Photography, Public Display, Projectors.</p> <p><u>Partially supported:</u> AVPro XDCAM, B&I Cam, Video Conference.</p>

CAGLIARI

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
CENTRO VIDEO SERVICE s.r.l. Via Tevere 2 09122 CA	+39 0 70 208 2070 / 208 2024	cvssrl@cvs.191.it	<p><u>Fully supported:</u> Audio, AVPro Cam, AVPro HDCam, AVPro Med & Low, CCTV, Medical, Monitors, Digital Photography, Public Display, Projectors.</p> <p><u>Partially supported:</u> AVPro XDCAM, B&I Cam, Video Conference.</p>

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FIRENZE

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
GAMMA ELETTRONICA SERVICE s.n.c. Via Arnolfo 6-F/G/H/I 50121 Firenze	+39 055 667458	uff@gammalink.it	<p><u>Fully supported:</u> Audio, AVPro Cam, AVPro HDCam, AVPro Med & Low, CCTV, Medical, Monitors, Digital Photography, Projectors.</p> <p><u>Partially supported:</u> AVPro XDCAM, B&I Cam, Public Display, Video Conference.</p>

GENOVA

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
VILL@ s.n.c. di Roberto Villa e Maria Teresa Adamo Via Santa Chiara 6R 16128 GE	+39 0 10 574 0318	info@villa-net.it	<p><u>Fully supported:</u> Audio, AVPro Cam, AVPro HDCam, AVPro Med & Low, Medical, Monitors, Digital Photography, Public Display, Projectors.</p> <p><u>Partially supported:</u> AVPro XDCAM, B&I Cam, CCTV, Video Conference.</p>

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MILANO

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
GHISLOTTI MASSIMO Via G. Ricordi 32 20131 MI	02-2840072	mghislo@tin.it	<p><u>Fully supported:</u> Audio, AVPro Cam, AVPro HDCam, AVPro Med & Low, CCTV, Medical, Monitors, Digital Photography, Projectors.</p> <p><u>Partially supported:</u> AVPro XDCAM, B&I Cam, Public Display Video Conference.</p>

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
LIVOLSI FAUSTINO Via Casella 37 20156 MI	02-39217338 / 39215576	info@livolsi.it	<p><u>Fully supported:</u> Audio, AVPro Cam, AVPro HDCam, AVPro Med & Low, CCTV, Medical, Monitors, Digital Photography, Public Display, Projectors.</p> <p><u>Partially supported:</u> AVPro XDCAM, B&I Cam, Video Conference.</p>

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MILANO

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
TEXEL ELETTRONICA di Giuseppe Zuccotti s.n.c. Via Teocrito 36 20128 MI	+39 0 22 700 6679	lab@texel.191.it	<p><u>Fully supported:</u> Audio, AVPro Cam, AVPro HDCam, AVPro Med & Low, CCTV, Medical, Monitors, Digital Photography, Projectors.</p> <p><u>Partially supported:</u> AVPro XDCAM, B&I Cam, Public Display, Video Conference.</p>

NAPOLI

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
PALTEK s.r.l. Via Vecchia Poggioreale 10 80143 NA	+34 0 81283000	paltek@tin.it	<p><u>Fully supported:</u> Audio, AVPro Cam, AVPro HDCam, AVPro Med & Low, CCTV, Medical, Monitors, Digital Photography, Public Display, Projectors.</p> <p><u>Partially supported:</u> AVPro XDCAM, B&I Cam, Video Conference.</p>

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NAPOLI

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
PALTEK s.r.l. Via Vecchia Poggioreale 10 80143 NA	+34 0 81283000	paltek@tin.it	<p><u>Fully supported:</u> Audio, AVPro Cam, AVPro HDCam, AVPro Med & Low, CCTV, Medical, Monitors, Digital Photography, Public Display, Projectors.</p> <p><u>Partially supported:</u> AVPro XDCAM, B&I Cam, Video Conference.</p>

PADOVA

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
CENTRO VIDEO HI-FI s.n.c. di Zambon S. & C. Via Monte Sirottolo 12 35143 PD	+39 0 49 620 638 / 623 187	centrovideohifi@centrovideohifi.it	<p><u>Fully supported:</u> Audio, AVPro Cam, AVPro HDCam, AVPro Med & Low, CCTV, Medical, Monitors, Digital Photography, Public Display, Projectors.</p> <p><u>Partially supported:</u> AVPro XDCAM, B&I Cam, Video Conference.</p>

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ITALY

PALERMO

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
MINEO SERVICE s.n.c. di Mineo Francesco Paolo & Giuseppe Via dei Cappuccini 269/271 90129 PA	+39 0 91 212 556	mineo@mineoservice.it	<p><u>Fully supported:</u> Audio, AVPro Cam, AVPro HDCam, AVPro Med & Low, CCTV, Medical, Monitors, Digital Photography, Public Display, Projectors.</p> <p><u>Partially supported:</u> AVPro XDCAM, B&I Cam, Video Conference.</p>

ROMA

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
AUDIOTEK s.n.c. di Alessandra Drago e Fabio Chiechi Via Alberto Ascari 250/252 00142 RM	+39 0 6 503 6743	audiotek@audiotekonline.it	<p><u>Fully supported:</u> Audio, AVPro Cam, AVPro HDCam, AVPro Med & Low, CCTV, Medical, Monitors, Digital Photography, Public Display, Projectors.</p> <p><u>Partially supported:</u> AVPro XDCAM, B&I Cam, Video Conference.</p>

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ITALY

ROMA

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
COLOR VIDEO SERVICE s.r.l. Via C. Emery 47 00188 RM	+39 6 332 8358 / 332 8359	cvservice@tiscalinet.it	<p><u>Fully supported:</u> Audio, AVPro Cam, AVPro HDCam, AVPro Med & Low, CCTV, Medical, Monitors, Digital Photography, Public Display, Projectors.</p> <p><u>Partially supported:</u> AVPro XDCAM, B&I Cam, Video Conference.</p>

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
H MEDIA s.r.l. Via Anagnina 16 00173 RM	+39 0 67223545	assistenza@hmedia.it	<p><u>Fully supported:</u> Audio, AVPro Cam, AVPro HDCam, AVPro Med & Low, CCTV, Medical, Monitors, Digital Photography, Public Display, Projectors.</p> <p><u>Partially supported:</u> AVPro XDCAM, B&I Cam, Video Conference.</p>

Sony Professional Services Europe Authorised Service Network

ITALY

SAREZZO

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
VIDEOASSISTENZA di Saputo Marco Via Zanardelli 41 25068 BS	+39 0 30 802 731	videoass@videoassistenza.191.it	<p><u>Fully supported:</u> Audio, AVPro Cam, AVPro HDCam, AVPro Med & Low, CCTV, Medical, Monitors, Digital Photography, Public Display, Projectors.</p> <p><u>Partially supported:</u> AVPro XDCAM, B&I Cam, Video Conference.</p>

SIENA

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
E.P.L. ITALIA s.r.l. Strada Massetana Romana 50/A 53100 SI	+39 0 577271550	logi@eplitalia.com	<p><u>Fully supported:</u> Audio, AVPro Cam, AVPro HDCam, AVPro Med & Low, AVPro XDCAM, CCTV, Medical, Monitors, Digital Photography, Projectors.</p> <p><u>Partially supported:</u> B&I Cam, Public Display, Video Conference.</p>

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ITALY

SLIEMA MALTA

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
FORESTALS FGL BROADCAST & PROFESSIONAL Ltd The Strand 110 SLM 07	00356-23436000	spareparts@forestals.com	<p><u>Fully supported:</u> Audio, AVPro Cam, AVPro HDCam, AVPro Med & Low, CCTV, Medical, Monitors, Digital Photography, Public Display, Projectors.</p> <p><u>Partially supported:</u> AVPro XDCAM, B&I Cam, Video Conference.</p>

TORINO

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
TRE ESSE ELETTRONICA s.n.c. di Ribatto Luigi e Rossi Stefano Via Michele Coppino 96/e 10147 TO	+39 0 11 229 6000	tre.esse@treesseeletronica.it	<p><u>Fully supported:</u> Audio, AVPro Cam, AVPro HDCam, AVPro Med & Low, CCTV, Medical, Monitors, Digital Photography, Public Display, Projectors.</p> <p><u>Partially supported:</u> AVPro XDCAM, B&I Cam, Video Conference.</p>

Sony Professional Services Europe Authorised Service Network

ITALY

UDINE

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
PROFESSIONAL SERVICE s.n.c. di Miani Massimo & C. Viale Venezia 277/A 33100 UD	+39 0 432 531 532	professi32@PROSERV.191.it	<p><u>Fully supported:</u> Audio, AVPro Cam, AVPro HDCam, AVPro Med & Low, CCTV, Medical, Monitors, Digital Photography, Public Display, Projectors.</p> <p><u>Partially supported:</u> AVPro XDCAM, B&I Cam, Video Conference.</p>

VERONA

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
AUDIOVIDEOVERONA SERVICE s.n.c. Corso Milano 112-a 37138 VR	+39 0 45 575 599	info@audiovideoverona.service.it	<p><u>Fully supported:</u> Audio, AVPro Cam, AVPro HDCam, AVPro Med & Low, CCTV, Medical, Monitors, Digital Photography, Public Display, Projectors.</p> <p><u>Partially supported:</u> AVPro XDCAM, B&I Cam, Video Conference.</p>

Sony Professional Services Europe Authorised Service Network

ITALY

VINOVO

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
SGA di Giacone & C. s.r.l. Via Sestriere 121 10048 Vinovo	+39 011 9621432	sgavideo@tin.it	<u>Fully supported:</u> Audio, AVPro Cam, AVPro HDCam, AVPro Med & Low, Medical, Monitors, Digital Photography, Projectors. <u>Partially supported:</u> AVPro XDCAM, B&I Cam, CCTV, Public Display, Video Conference.

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MOROCCO

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
3TF / AL 140 Bis Bd de la Gironde 20500 Casablanca Morocco	+212 22 46 09 89 (T) +212 22 44 20 60 (F)		<u>Fully supported:</u> Audio, AVPro Cam, AVPro HDCam, AVPro Med & Low, AVPro XDCAM, B&I Cam, CCTV, Medical, Monitors, Digital Photography, Public Display, Video Conference, Projectors. <u>Partially supported:</u> None

Sony Professional Services Europe Authorised Service Network

BENELUX

NETHERLANDS

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
<p>Digital Video Service Fioringrasstraat 2 – 4 1313 LB Almere</p> <p>Opening hours: Monday – Friday 0830-1730</p>	+31 (0) 36-530 2050	<p>www.dvs-almere.nl</p> <p>info@dvs-almere.nl</p>	<p><u>Fully supported:</u> Audio, AVPro Cam, AV Pro, AVPro Med & Low, B&I Cam, CCTV, Medical, Monitors, Projectors.</p> <p><u>Partially supported:</u> None</p>

Sony Professional Services Europe Authorised Service Network

NORWAY

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
Serviceproffen AS Hallagerbakken 10 NO-1256 Oslo	+47 22 76 69 69	www.serviceproffen.no service@serviceproffen.no	<u>Fully supported:</u> AVPro Cam, AVPro Med & Low, AVPro XDCAM, B&I Cam, Monitors, Public Display, Projectors. <u>Partially supported:</u> Audio, AVPro HDCam, CCTV, Medical, Digital Photography.

Sony Professional Services Europe Authorised Service Network

SOUTH AFRICA

JOHANNESBURG

WYNBERG

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
Protea Electronics 26 Sixth Street Wynberg Sandton 2090 Johannesburg	+27 11 719 5700	www.protea.co.za	<u>Fully supported:</u> AVPro Cam, AVPRO HDCam, AVPro Med & Low, AVPro XDCAM, B&I Cam, CCTV, Medical, Monitors, Digital Photography, Plasma LCD, Public Display, Projectors. <u>Partially supported:</u> Audio

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
Norbain 18A 5th Street Wynberg Sandton 2195 Johannesburg	+27 11 887 1546	www.norbain.co.za	<u>Fully supported:</u> CCTV <u>Partially supported:</u> Monitors

Sony Professional Services Europe Authorised Service Network

JOHANNESBURG

MIDRAND

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
Spescom Cnr Alexander & 2nd Avenue Midrand 1685 Johannesburg	+27 11 266 1500	www.spescom.co.za	<u>Fully Supported</u> AVPro Cam, AVPRO HDCam, AVPro Med & Low, AVPro XDCAM, B&I Cam, Monitors, <u>Partially supported:</u> CCTV, Medical, Public Display

BRYANSTON

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
Central Engineering Block B Stonewedge Office park 1 Wedgelink Road Bryanston Johannesburg	+27 82 554 8016	centraleng@gmail.com	<u>Fully Supported</u> AVPro Cam, AVPRO HDCam, AVPro Med & Low, AVPro XDCAM, B&I Cam, Monitors, <u>Partially supported:</u> CCTV, Medical, Public Display

Sony Professional Services Europe Authorised Service Network

JOHANNESBURG

ROODEPORT

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
Gelbert Electronics 2 Leerdam Street Witpoortjie Roodeport 2006 Johannesburg	+27 11 762 4495	eddiesmith@worldonline.co.za	<u>Fully Supported</u> Monitors, Public Display <u>Partially supported:</u> None

ROSEBANK

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
Visual Impact 60 Cradock Avenue Dunkeld West Rosebank 2196 Johannesburg	+27 11 788 9879	www.visuals.tv	<u>Fully Supported</u> AVPro Cam, AVPRO HDCam, AVPro Med & Low, AVPro XDCAM, B&I Cam, CCTV, Medical Monitors <u>Partially supported:</u> Medical, Public Display

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JOHANNESBURG

CAPE TOWN

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
Shoal Creek 1 Port Road V & A Waterfront 8000 Cape Town Johannesburg	+27 21 425 6337	neilwhite@shoalcreek.co.za	<u>Fully Supported</u> AVPro Cam, AVPRO HDCam, AVPro Med & Low, AVPro XDCAM, B&I Cam, Monitors, <u>Partially supported:</u> CCTV, Medical, Public Display

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SPAIN

BARCELONA

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
Servi-Casanova Gran Vía, 573, bajos 08011 Barcelona	+34 93 454.02.44	universitat@servicasanova.com	<u>Fully supported:</u> Audio, AVPro Cam, AVPro HDCam, AVPro Med & Low, B&I Cam, CCTV, Medical, Monitors, Digital Photography, Projectors. <u>Partially supported:</u> AVPro XDCAM, Public Display, Video Conference.

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
Mil24 Serdenya, 159. local 2 08024 Barcelona	+34 93 219.63.20	Mil24@telefonica.net	<u>Fully supported:</u> Audio, AVPro Cam, AVPro HDCam, AVPro Med & Low, B&I Cam, CCTV, Medical, Monitors, Digital Photography, Projectors. <u>Partially supported:</u> AVPro XDCAM, Public Display, Video Conference.

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BARCELONA

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
Reset Berenguer de Palou, 129 08027 Barcelona	+34 93 243.02.85	resetsa@telefonica.net	<u>Fully supported:</u> Audio, AVPro Cam, AVPro HDCam, AVPro Med & Low, B&I Cam, CCTV, Medical, Monitors, Digital Photography, Projectors. <u>Partially supported:</u> AVPro XDCAM, Public Display, Video Conference.

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
Morusuma Josep M ^a Cuyas i Tolosa, 9 08916 Badalona	+34 93 454.02.44	lmoreno@satmontigala.es	<u>Fully supported:</u> Audio, AVPro Cam, AVPro HDCam, AVPro Med & Low, B&I Cam, CCTV, Medical, Monitors, Digital Photography, Projectors. <u>Partially supported:</u> AVPro XDCAM, Public Display, Video Conference.

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BILBAO

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
SOVITEL ELECTRÓNICA C/ Tellagorri 10 48012 Bilbao (Vizcaya)	+34 94 427 56 17	sovitel@terra.es	<u>Fully supported:</u> Audio, AVPro Cam, AVPro HDCam, AVPro Med & Low, AVPro XDCAM, B&I Cam, CCTV, Medical, Monitors, Digital Photography, Public Display, Projectors. <u>Partially supported:</u> Video Conference.

LA CORUÑA

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
ViproNor José Luis Bugallal Marchesi, 16 15008 La Coruña	+34 (981) 15.11.56	www.vipronor.com pacolopez@vipronor.com	<u>Fully supported:</u> Audio, AVPro Cam, AVPro HDCam, AVPro Med & Low, AVPro XDCAM, B&I Cam, CCTV, Medical, Monitors, Digital Photography, Projectors. <u>Partially supported:</u> Public Display, Video Conference.

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MADRID

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
Sonsur General Palanca, 6, Dup 28045 Madrid	+34 (91) 474.83.16	sonsur@sonsur.com	<u>Fully supported:</u> Audio, AVPro Cam, AVPro HDCam, AVPro Med & Low, B&I Cam, CCTV, Medical, Monitors, Digital Photography, Projectors. <u>Partially supported:</u> AVPro XDCAM, Public Display, Video Conference.

PALMA DE MALLORCA

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
Lavison Balear Avda. San Fernando, 33 07013 Palma de Mallorca	+34 971 45.44.66	lavisonbalear@terra.es	<u>Fully supported:</u> Audio, AVPro Cam, AVPro HDCam, AVPro Med & Low, B&I Cam, CCTV, Medical, Monitors, Digital Photography, Projectors. <u>Partially supported:</u> AVPro XDCAM, Public Display, Video Conference.

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SEVILLA

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
Viprosur Avda. Kansas City, 47 – Local 3 41007 Sevilla	+34 (95) 498.88.88	www.viprosur.com manuel.marquez@viprosur.com	<u>Fully supported:</u> Audio, AVPro Cam, AVPro HDCam, AVPro Med & Low, AVPro XDCAM, B&I Cam, CCTV, Medical, Monitors, Digital Photography, Projectors. <u>Partially supported:</u> Public Display, Video Conference

VALENCIA

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
Sertek Profesional Avda Primero de Mayo 15 46100 Burjassot (Valencia)	+34 (96) 182 58 88	enriquebordas@sertek.es	<u>Fully supported:</u> Audio, AVPro Cam, AVPro HDCam, AVPro Med & Low, AVPro XDCAM, B&I Cam, CCTV, Medical, Monitors, Digital Photography, Projectors. <u>Partially supported:</u> Public Display, Video Conference

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SPAIN

CANARY ISLANDS

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
Revitel Ctra Gral S.Cruz-Laguna, 131 38205 Santa Cruz de Tenerife	+34 (922) 632.389	revitel@rev.e.telefonica.net	<u>Fully supported:</u> Audio, AVPro Cam, AVPro HDCam, AVPro Med & Low, AVPro XDCAM, B&I Cam, CCTV, Medical, Monitors, Digital Photography, Projectors. <u>Partially supported:</u> Public Display, Video Conference

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
Broadcast7 Carretera de Lomo Blanco, 34. local 4 35015 Las Palmas	+34 (928) 359.144	www.broadcast7.com info@broadcast7.com	<u>Fully supported:</u> Audio, AVPro Cam, AVPro HDCam, AVPro Med & Low, AVPro XDCAM, B&I Cam, CCTV, Medical, Monitors, Digital Photography, Projectors. <u>Partially supported:</u> Public Display, Video Conference

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SWEDEN

STOCKHOLM

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
Twentyfourseven AB Borgvägen 1-5 SE – 11574 Stockholm	+46-8-247 247	www.twentyfourseven.se	<u>Fully supported:</u> AVPro HDCam, AVPro XDCAM, B&I Cam. <u>Partially supported:</u> AVPro Cam, CCTV, Medical, Monitors.

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
Intervision Visual Service AB Hemvärnsgatan 13 SE-171 54 Solna	+46 8 656 00 50	www.intervision.se stockholm@intervision.se	<u>Fully supported:</u> AVPro Cam, AVPro HDCam, AVPro Med & Low, AVPro XDCAM, B&I Cam, Monitors, Projectors. <u>Partially supported:</u> Audio, CCTV, Medical, Digital Photography, Public Display.

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SWEDEN

Malmö

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
Intervision Visual Service AB Fosievägen 31 SE-214 31 Malmö	+46 40 672 8844	www.intervision.se mail@intervision.se	<u>Partially supported:</u> Audio, AVPro Cam, AVPro HDCam, AVPro Med & Low, AVPro XDCAM, B&I Cam, CCTV, Medical, Monitors, Digital Photography, Public Display, Projectors.

SOLNA

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
Inside RTV Service AB Björnstigan 87 SE17072 Solna	+46 8 51 48 23 50	www.insidertv.se	<u>Fully supported:</u> Audio, Projectors. <u>Partially supported:</u> AVPro HDCam, AVPro XDCAM.

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SWITZERLAND

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
Sertronics AG Fegistrasse 5 8957 Spreitenbach	Telefon +41 (0)56 417 71 11 Fax 056 417 71 15	www.sertronics.com	<u>Fully supported:</u> Audio, AVPro Cam, AVPro HDCam, AVPro Med & Low, AVPro XDCAM, B&I Cam, CCTV, Medical, Monitors, Digital Photography, Public Display, Projectors. <u>Partially supported:</u> None

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TURKEY

ISTANBUL

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
ASC proservis Şekerciler Sok Meriç Center No:3 Kat:3 Mecidiyeköy	+90 212 272 34 01	www.ascproservis.com info@ascproservis.com	<u>Fully supported:</u> AVPro Cam, AVPro HDCam, AVPro Med & Low, AVPro XDCAM, B&I Cam, Medical. <u>Partially supported:</u> None

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
Datapro Talatpaşa Mah Emirgazi Cad. No :3 Kağıthane	+90 212 331 04 00	www.datapro.com.tr	<u>Fully supported:</u> Medical, Public Display, Projectors. <u>Partially supported:</u> None

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TURKEY

ISTANBUL

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
Horizon Elektronik Perpa Tic Mrk. B Blok Kat:10-11 No:1561 Okmeydanı.	+90 212 222 44 09		<u>Fully supported:</u> AVPro Cam, AVPro HDCam, AVPro Med & Low, AVPro XDCAM, B&I Cam, Medical, Projectors. <u>Partially supported:</u> None

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
Mes Medikal KüçüKYALI İş MERKEZI GIRNE MAH IRMAK SOK C BLOK NO11 MALTEPE	+90 216 573 06 13	www.mesmedikal.com.tr info@mesmedikal.com.tr	<u>Fully supported:</u> Medical. <u>Partially supported:</u> None

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TURKEY

ISTANBUL

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
Teratek FEVZIPASA CAD GUNEL PLAZA NO:57/5 KUCUKBAKKALKOY	+90 216 577 23 77		<u>Fully supported:</u> AVPro Cam, AVPro HDCam, AVPro Med & Low, AVPro XDCAM, B&I Cam. <u>Partially supported:</u> None

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UK

BEDFORDSHIRE

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
Thear Technology TTL House Sheeptick End Lidlington Bedfordshire MK43 0SF	+44 (0) 1525 841 999	www.theartechology.co.uk service@theartechology.co.uk	<u>Fully supported:</u> Audio, AVPro Cam, AVPro HDCam, AVPro Med & Low, B&I Cam (DSR/DXC), CCTV <u>Partially supported:</u> None

BERKSHIRE

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
Broadcast Service Centre 2 Andromeda House Calleva Park Aldermaston Berkshire RG7 8 AN	+44 (0) 1189 810 804	www.bsc-online.co.uk ali@bscltd.co.uk	<u>Fully supported:</u> AVPro Cam, AVPro HDCam, AVPro Med & Low, AVPro XDCAM, Monitors, Projectors. <u>Partially supported:</u> Audio,

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CAMBRIDGESHIRE

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
Imotek International Limited West Newlands Industrial Estate Somersham Huntingdon Cambridgeshire PE28 3FF	+44 (0) 1487 843193	www.imotek.com service@imotek.com	<u>Fully supported:</u> Medical – Monitors, Printers and Cameras for medical market. <u>Partially supported:</u> None.

DORSET

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
Enterprise Visual Systems Ltd 54 Cobham Road Ferndown Industrial Estate Wimborne Dorset BH21 7QQ	+44 (0) 1202 861 727	www.evsvideo.co.uk admin@evsvideo.co.uk	<u>Fully supported:</u> AVPro Cam, B&I Cam, CCTV, Medical, Monitors, Projectors. <u>Partially supported:</u> AVPro Med & Low, Video Conference.

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HAMPSHIRE

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
AGX Holdings Ltd 46 Murrell Green Business Park London Road Hook Hampshire RG27 9GR	+44 (0) 870 787 3030	www.agxuk.com	<u>Fully supported:</u> Medical, Digital Photography. <u>Partially supported:</u> Monitors.

MIDDLESEX

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
Audio Related Technology 12 Quad Row East Lane Wembley Middlesex HA9 7NE	+44 (0) 208 908 6777	www.audiorelated.com service@audiorelated.com	<u>Fully supported:</u> Audio, AVPro Cam, AVPro HDCam, AVPro Med & Low, AV Pro XDCAM <u>Partially supported:</u> None

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MIDDLESEX

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
Top Teks Ltd Bridge House, Royal Quay Park Lane Harefield Middlesex UB9 6JA	+44 (0) 1895 825 619	www.top-teks.co.uk	<u>Fully supported:</u> Audio, AVPro Cam, AVPro HDCam, AVPro Med & Low, AVPro XDCAM, Monitors. <u>Partially supported:</u> None

SMETHWICK

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
Avery IT Foundry Lane Smethwick West Midlands B66 2LP	+44 (0) 870 010 3221	averyit@awtxglobal.com	<u>Fully supported:</u> Public Display <u>Partially supported:</u> None

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IRELAND

DUBLIN

Authorised Service Centre	Telephone Number	Web/Email Address	Products Supported
RepairServ Ireland Estuary House Swords Business Park Swords Co. Dublin	+353 (0) 1 813 5301	www.repariserv.com workshop@repairserv.com	<u>Fully supported:</u> Public Display <u>Partially supported:</u> None